

# **CUSTOMER INSTRUCTIONS – Merchandise & Equipment Ordering**

ARYZTA is excited to have you as a customer! We are looking forward to sending you the equipment you need to start offering our delicious food items in your location.

## **STEP 1: REGISTRATION**

Before placing your first order, please register on our website. Choose one of the below links:

1. **FREE** GOODS such as ovens and displays, and/or if you have an existing Net30 account with ARYZTA:

https://store.orderfront.com/ARYZTA/Account/RegisterCT

2. If ordering billable items only; such as baking supplies AND paying with a credit card today (fastest delivery)

https://store.OrderFront.com/ARYZTA

If using option 1, you will be emailed sign-in credentials the next business day, Monday - Friday. Users that have not received an email within this time frame should check spam/junk folders or contact us for assistance.

### **STEP 2: PLACE ORDER**

After receiving your login confirmation email, log in to place your order:

https://store.OrderFront.com/ARYZTA

### **STEP 3: ORDER STATUS AND TRACKING**

#### **ORDER CONFIRMATIONS**

When your order ships (usually within 24 hours), you will receive tracking information via email.

#### ORDER STATUS and HISTORY

Check your order status at any time on the "Order History" tab.

#### **CANCEL AN ORDER**

To cancel an order, click on HOME PAGE → ORDER HISTORY. If an order can be cancelled, "Cancel Order" will appear next to the order on the history page. Cancel Order option will only be shown if the order is available to be cancelled.

### **QUESTIONS?**

We are here to help! Please call our customer care department at (855) 4-ARYZTA, option 3 (855-427-9982, option 3) or email us at <a href="mailto:ANA.MEorders@aryzta.com">ANA.MEorders@aryzta.com</a>

You can also visit the FREQUENTLY ASKED QUESTIONS section at the footer of the website.

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